



The Dog House Pet Boarding, Daycare, Grooming & Training

4050 N. State Hwy 205 Rockwall, TX 75087 / Business: (972) 771-2230

doghouserockwall@gmail.com / www.thedoghouserockwall.com

Boarding

Requirements	Dogs	Cats
Meet & Greet	Must schedule and complete prior to initial reservation Monday – Friday Drop off 7:00 to 9:00am Pick up after 1:00pm	N/A
Required vaccinations	Rabies, DHPP, Bordetella	Rabies, FVRCP, FeLV, Neg. FIV test
Boarding price calculation	We charge like a hotel, per night. On day of picking up we will charge a half day when picked up after 12:00 pm including Sunday's.	

Option	per night
1 dog per kennel	\$50
2 or more dogs sharing kennel	\$90
3 dogs sharing kennel	\$140

Holiday Rates	per night
1 dog per kennel	\$60
2 dogs sharing kennel	\$110
3 dogs sharing kennel	\$170

Option	per night
1 cat per condominium	\$35
2 cats sharing a condominium	\$55
3 cats sharing a condominium	\$75

Add-on boarding services (per pet, per day)

Service	Daily rate per pet
Walks	\$10
Private Play	\$10
Stay & Play	\$10
Cookie of the Month	\$5
Picture updates	\$5
Frozen Stuffed Kong Treat	\$5

Hours of Operation

Monday - Friday 7am - 6pm • Saturday 7am - 2pm • Sunday 4 - 6pm (pick-up only)

Please see website for Holiday Hours



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Separate or monitor to feed	\$5
Medication Administration	\$2/per admin

On-Site Vaccinations

Vaccine	Duration	Type	Price
Bordetella	6 months	intranasal	\$35
Bordetella	6 months	oral	\$40
DHPP	annual		\$40

Boarding Policies & Fees

Policy	Details
Pick up after business hours	Late fees accrue \$5 every 5 minutes past closing time up to \$30
Boarding pick-up begins	9:00am Monday – Saturday 4:00pm Sunday
Early pick-up before 9:00am	Incurs a \$25 fee
Vaccines	Must be current & submitted prior to dropping off. No exceptions!
Female dogs in heat	Not allowed in the facility until heat cycle is over. Female dogs entering a heat cycle during boarding will need to be picked up.
Flea and tick prevention required	Flea baths will be provided and charged if fleas are detected anytime during boarding reservation.
Cancellation policy (normal boarding)	Refunded if cancelled 2 days in advance of reservation date
Cancellation policy (holiday boarding)	Refunded if cancelled 7 days in advance of reservation date
Sales Tax	Not included in listed prices; Exempt for boarding & daycare services
Surcharge	All credit card transactions will incur a surcharge fee

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Grooming Services

Groom service details / requirements	
Grooming Price	Estimates are available; the groomer determines the final price.
Deposit Requirement	50% of estimated grooming services
Price Factors	Coat type, breed, coat condition, behavior, trim style, other factors
Consultation	Required to determine cost estimate
Blow out and Brushing	For dogs with long coats that require blow drying and brushing
Groom Bath Pricing	Priced by Groomer or Groom Technician based on pet's size and coat condition
Drop Off Time	7:00 – 9:00am
Confirmation Text	Sent 48 hours prior to appointment
Standard Cancellation Notice	24 hours prior to appointment for deposit refund
Holiday Grooming Cancellation	72 hours prior to appointment for deposit refund
Required Vaccinations for Grooming	Rabies, DHPP & Bordetella (annual)

Groom service includes	Description / Details
Trim	Trim of your choice
Bath	Bath with premium shampoo & conditioner
Nail Trim	Nail Trim (with Dremel tool)
Blowout & Brushing	Blowout & Brushing
Finishing Spray	Premium long-lasting
Accessory	Bow Tie or Bow Accessory

A la carte grooming services	Price
Nail Trim	\$ 15
Nail with Dremel	\$ 20
Gland Expression	\$ 10
Daycare with groom	\$25
Groom Bath	Quoted by Groomer
Sanitary Trim	Quoted by Groomer
Hairy toe Trim	Quoted by Groomer
Deshed	Quoted by Groomer

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Daycare

For clients seeking flexible options for their pets, we offer both daycare and day boarding services designed to accommodate a variety of schedules and needs.

***A temperament test is required to qualify for doggie daycare services.*

Service	Price	Details
Doggie Daycare Full Day	\$30	
Half Day Doggie Daycare	\$20	

Activity	Days	Drop Off Time	Pick Up Time
Regular Drop Off	-	7:00am to 9:00am	-
Regular Pick Up	-	-	before 5:45pm
Temperament Test for Daycare (Meet n Greet)	Monday - Friday	7:00am to 9:00am	1:00pm

Doggie Daycare packages

Package	Price	Discount	Free Days of Daycare	Expiration	Free Bath & Brush Service
10 Day Package	\$270	10%	1	1 year from purchase date	Included
20 Day Package	\$510	15%	3	1 year from purchase date	Included

***Doggie Daycare Packages cannot be refunded or used for other services including boarding.*

Packages can be shared with sibling dogs on the same owner's account.

Packages are non-transferable.

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Dog Training

The Dog House Rockwall & Wholehearted Canine Training Services & Rates

Tailored Private Training	Starter Sessions	Evaluation Session 1.5 Hour Assessment and Introductory Session (<i>required</i> before other training services for <i>all dogs</i>)			\$145.00
		Foundation & Safety Protocol Safety Protocol document & 1.5 Hour Zoom Session (<i>required</i> before Evaluation for Behavior Solutions & Behavior Transformation dogs)			\$175.00
	Private Training Sessions 1 Hour Session 4, One Hour Sessions Prepaid Bundle		Basics & Advanced \$135.00 \$520.00	Behavior Solutions \$155.00 \$600.00	Behavior Transformation \$175.00 \$680.00

Board & Train	Packages: Tailored Daily Boarding Lessons & Included Private Training Sessions			
	7 Day Stay: 6 Days of Training & 3 Private Sessions		Basics & Advanced	Behavior Solutions
	10 Day Stay: 9 Days of Training & 3 Private Sessions		\$1,450	\$1,600
	14 Day Stay: 12 Days of Training & 4 Private Sessions		\$1,935	\$2,060
			\$2,365	\$2,630

Dog Training Policies	Details
Deposit at Booking	50% of service rates charged
Bundles of 4 Private Sessions	Prepaid in advance
Evaluation Session	Required before other training services
Travel Fees	Charged by mileage for in-home training sessions over 8 miles away from The Dog House Rockwall (\$1.75 per mile over initial 8 miles one way)
Agreements	See the Pet Parent Agreement and Training Agreement for additional policies and details

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The Dog House Discounts

Discount Type	Requirement	Discount	Notes
Military Active Duty or Veteran	Boarding and Daycare Packages only	10% off total	
Long Stay Boarding	2 weeks minimum	15% off total	
Same Household/Client Address, 4 or more pets; Boarding	4 or more pets	15% off total	
General			Discounts/specials cannot be combined ~ Sales Tax Not Included in Listed Prices

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